

Placing a Pickup Order on the Chick-fil-A One® App

From your [iOS device](#)

Applies to [Chick-fil-A One® Red Members](#), [Chick-fil-A One® Silver Members](#), [Chick-fil-A Signature Members](#)

Overview

Chick-fil-A knows that you need your chicken. You not only need it, but you need it quick! With the Chick-fil-A [mobile app](#), you can now order your chicken faster than ever. Order food with the Chick-fil-A app to:

- Place your order conveniently ahead of time
- Easily scan and earn points
- Redeem your rewards for free food

You can also easily place your order on your [computer](#).

Considerations

- To ensure the best quality, your order will not be prepared until you arrive at your Chick-fil-A destination.
- The number of points you earn from your order will depend on your membership status. Learn more about our different [membership statuses](#).

- Visit our [FAQ page](#) for any additional questions you may have about ordering through our mobile app.

Step 1: Locate your Chick-fil-A

1. From **Menu**, tap on **Pickup at restaurant**.
2. Tap **Nearest** to locate your closest Chick-fil-A.

Note: To save your favorite Chick-fil-A restaurants, tap on the heart icon.

3. Tap **Start my order**.
4. Choose if you'd like to receive your food as a **Carry-out** or in the **Drive-thru**.



Step 2: Choose your Food

1. Tap **Full Menu** to view all your different food options. You can select from these different menus:

- Breakfast (Only available until 10:30AM)
- Meals
- Entrées
- Sides
- Beverages
- Salads
- Treats
- Kid's Meals

2. Once you've selected your food items, tap **Add to order**.

Note: To easily place the same order again in the future, tap on the heart icon and your meal will be saved as a favorite!

3. Once you're finished adding items to your order, tap on **My Order**.

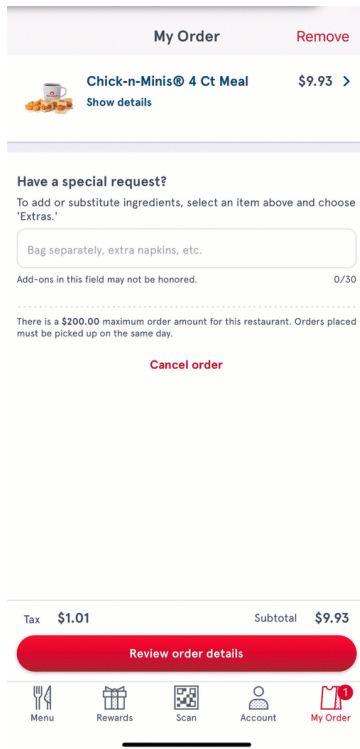
Step 3: Confirm your Order

1. Here you will see a list of all the food items added to your order.

Note: Add any special requests to your order by entering them into the Special Request field. Chick-fil-A workers will do their best to fulfill your requests but please note that some add-ons in this field may not be honored.

2. If all your food items are correctly added, tap on **Review order details**.

3. Confirm that your order details (location, food delivery, and payment method) are correct by tapping on **Complete my order**.
4. Choose your vehicle so that Chick-fil-A can recognize you from your car.
5. Your order is now complete! Head on over to the restaurant to pick up your hot and fresh Chick-fil-A!



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