Placing a Pickup Order on the Chick-fil-A One® App

From your iOS device

Applies to Chick-fil-A One® Red Members, Chick-fil-A One® Silver Members, Chick-fil-A Signature Members

Overview

Chick-fil-A knows that you need your chicken. You not only need it, but you need it quick! With the Chick-fil-A mobile app, you can now order your chicken faster than ever. Order food with the Chick-fil-A app to:

- Place your order conveniently ahead of time
- Easily scan and earn points
- Redeem your rewards for free food

You can also easily place your order on your computer.

Considerations

- To ensure the best quality, your order will not be prepared until you arrive at your Chick-fil-A destination.
- The number of points you earn from your order will depend on your membership status. Learn more about our different membership statuses.

• Visit our FAQ page for any additional questions you may have about ordering through our mobile app.

Step 1: Locate your Chick-fil-A

- 1. From Menu, tap on Pickup at restaurant.
- 2. Tap **Nearest** to locate your closest Chick-fil-A.

Note: To save your favorite Chick-fil-A restaurants, tap on the heart icon.

- 3. Tap Start my order.
- Choose if you'd like to receive your food as a Carry-out or in the Drive-thru.



Step 2: Choose your Food

- Tap Full Menu to view all your different food options. You can select from these different menus:
 - Breakfast (Only available until 10:30AM)
 - Meals
 - Entrées
 - Sides
 - Beverages
 - Salads
 - Treats
 - Kid's Meals
- 2. Once you've selected your food items, tap Add to order.

Note: To easily place the same order again in the future, tap on the heart icon and your meal will be saved as a favorite!

3. Once you're finished adding items to your order, tap on My Order.

Step 3: Confirm your Order

1. Here you will see a list of all the food items added to your order.

Note: Add any special requests to your order by entering them into the Special Request field. Chick-fil-A workers will do their best to fulfill your requests but please note that some add-ons in this field may not be honored.

If all your food items are correctly added, tap on Review order details.

- Confirm that your order details (location, food delivery, and payment method) are correct by tapping on Complete my order.
- Choose your vehicle so that Chick-fil-A can recognize you from your car.
- 5. Your order is now complete! Head on over to the restaurant to pick up your hot and fresh Chick-fil-A!

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